

## **Original Path Counseling Grievance Information**

Original Path Counseling provides a fair, uniform, and accessible grievance resolution process for individuals accessing, receiving or being evaluated for services and their family members. Any expression of dissatisfaction about any matter related to provided services, are accepted verbally or in writing.

Please email or telephone **Amanda Horak, MA, LPC, ACS**, Clinical Director with concerns. Please include name, date of birth if a current client, phone number and email, time, date, location of event, witness names, account of event, and proposed solution and please sign and date.

720-735-7444 x101 <u>amanda@denvercounseling.com</u> or mail to 6551 S Revere Pkwy, Ste 160, Centennial, CO 80111

Download this form if necessary <u>OPC Client Grievance Form</u> The Clinical Director will provide a resolution within fifteen (15) business days.

Original Path Counseling' therapists are regulated by the Department of Regulatory Agencies

Division of Professions and Occupations 1560 Broadway, Suite 1350 Denver, CO 80202 Phone: 303-894-7800 | Fax: 303-894-7693 dora\_dpo\_licensing@state.co.us



Complaints: https://dpo.colorado.gov/FileComplaint

Original Path Counseling is pending licensure as an Essential Safety Net Provider with the Behavioral Health Administration



Visit their contact page here https://bha.colorado.gov/contact/contact-us